



Karen Rosales

Leadership Arlington Class of 2013

President & CEO, Arlington Community Federal Credit Union

With over 25 years of experience in financial services, Rosales has served in various executive roles throughout her career. Since 2010, Rosales has managed the strategic direction, service delivery and operational efficiency of ACFCU. In her previous role as the organization's COO, she managed integration of diverse business units to include the branch and call center network, back office operations, information technology, marketing, consumer and business lending, business development, and training.

Rosales has spearheaded major strategy and technical shifts across the organization, overseeing the opening of ACFCU's Ballston location; service expansion in mortgage and business lending; a focus on technology, innovation and operational efficiency; and a commitment to community involvement.

Rosales holds a BSBA in International Business and Marketing from American University's Kogod School of Business. She is resident of Arlington and a 2013 Leadership Arlington graduate. She serves on the Leadership Center for Excellence Board of Regents and as Director on the Credit Union Miracle Day Board of Directors.

Board of Regents